

# ANNUAL IMPACT REPORT

2025

HELPING PEOPLE IN CRISIS IN CAMBODIA. *First, we listen.*

## Snapshot of VOICE's work in 2025



**513**

people received crisis support from Voice



**41,941**

meals were served to people experiencing crisis



**65**

people received emergency housing and shelter upgrades



**205**

students received Voice school packs or Voice University Scholarships



**690**

lifesaving blood transfusions would not have been possible without Voice's help



**50**

Voice small business loans offered opportunities to earn income and independence

Individualised Care.  
 Cost-effective, life-changing impact.

**In 2025**

Voice provided crisis assistance to:



**182** Adults in crisis

**331** Poor and at-risk children

Behind every number is a person whose life was changed by Voice's support...



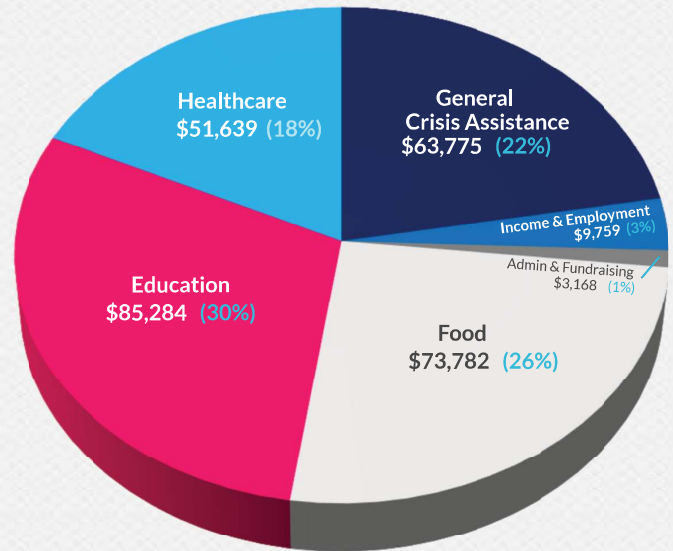
This mother was offered \$500 for her baby when she was pregnant. She was drowning in debt and unable to earn enough to cover rent and food. Voice's support prevented this baby from becoming a victim of human trafficking.



**1,793** COUNSELLING SESSIONS provided to people experiencing crisis



This grandmother was blind, deaf, and unable to get herself food. Voice helped her receive cataract surgery and hearing aids. Now she can see, hear, and walks to Voice each day for food support.



2025 Voice Spending TOTAL = \$287,407



Voice helped this grandmother build a house and bought her solar electricity so she had light at night to keep her and her grandchildren safe.



**466** deliveries of emergency CRISIS RESOURCES to people in urgent need



Born on the streets, this family had no identification documents. Voice helped their 19 family members (and many others) to obtain legal ID – enabling them long-overdue access to housing, jobs, healthcare, and essential services.



**84** instances of assisting people get official IDENTIFICATION DOCUMENTS required to access essential services

Serving food daily to people in crisis.  
 At \$1/meal... No one should go hungry.



Voice serves hundreds of meals every day to people in crisis through our daily lunch program at our Voice Community Centre.



Voice delivers emergency food to people in crisis.



Without Voice, these people would go hungry.



In 2025,  
 Voice served  
**41,941**  
 MEALS



Voice provided regular food, water, and emergency provisions to this homeless family throughout 2025. They have no identification documents, making it difficult for them to rent a house, get a job, or access healthcare. They have been squatting on illegal land for several years.



Homeless and with no other options, this mother gave birth on the street. Voice provided emergency support, helping the family into safe housing and providing baby supplies. Voice continues to give them food to ensure they don't go hungry while we help them obtain ID documents needed for long-term independence.

Providing safe accommodation and shelter upgrades.  
 Preventing homelessness, protecting the vulnerable.

Voice bought this family a new boat when their boat sank.



**Before**

This fishing family lost everything they owned when the boat they lived on sank in the middle of the night.



**After**

They were scared, homeless, and had no way to earn an income. Voice provided counselling and gave them emergency supplies until we could help them buy a new boat.



Voice helped this grandmother to build a metal roof and sides on her house. She'd been living under a tarpaulin with her 5 grandchildren.

In 2025, Voice provided



**65**

people with **EMERGENCY HOUSING** and shelter upgrades



**Before**



**After**

This family of 10 were homeless until Voice helped them into emergency accommodation.



**Before**



**After**

Voice helped this family move into a rental home after years of squatting under a tarpaulin.

Helping people in crisis access professional treatment.  
*Saving lives. Supporting disability.*



**909**

instances of assistance to access professional HEALTHCARE



**842**

instances of **TRANSPORT** assistance to get to a doctor or hospital



This girl's grandmother brought her to Voice screaming for help. The girl was drifting in and out of consciousness and actively having seizures when they arrived. With no identification documents, money, and with a deep fear of official systems, her family needed Voice's help to get her the life-saving medical treatment she needed.

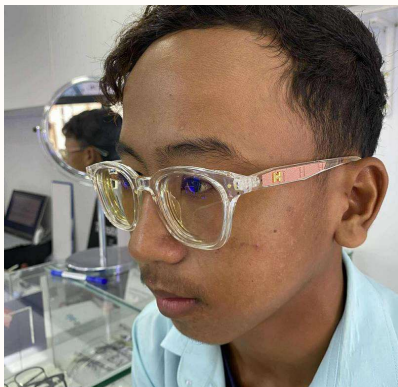


Voice staff regularly provide First Aid at our community crisis centre, preventing minor illness and injuries from becoming serious crises.



**117**

instances of providing essential **MEDICINES**



This boy was failing school because he could not see the blackboard. Clinically blind, he needed specialist glasses his family could not afford. Voice purchased the \$170 glasses and helped him return to school.



Voice helped this deaf man get a hearing aid, enabling him to hear for the first time in his life. He is endlessly grateful.



Voice helped this deaf and blind grandmother to get hearing aids and cataract surgery restoring her hearing and vision.



**29**

instances of assistance to access **SPECIALTY SERVICES & DISABILITY AIDS**

In 2025



**160**  
**SCHOOL PACKS**  
**DISTRIBUTED**

Bags, uniforms, shoes, textbooks, pencils, and other school materials.



**19**  
**BICYCLES**  
**DISTRIBUTED**



**VOICE UNIVERSITY**  
**SCHOLARSHIPS**  
**AWARDED**

**voice** University Scholarship Recipients  
2025-2026  
voice.org.au



Vutha is in his 6th year of medical school on a Voice Scholarship.



Panha Pich has thalassaemia and is in her 2nd year of accounting on a Voice Scholarship.

Building sustainable livelihoods.  
 Supporting independence.



Voice provided this lady with a cart to help her collect and sell recyclables to earn an income for her large family.



This grandma borrowed money from Voice to get her son's motorbike fixed - they relied on it to earn their income. She is so proud and thankful with every repayment to Voice.



After her husband died, this lady did not know how she would earn money to survive. Voice provided her with a cart enabling her to collect and sell vegetables to earn an income.

In 2025,  
 Voice provided



**INCOME &  
 EMPLOYMENT**  
 assistance



Voice helped this mother start a business in front of her home.



Voice provided this family with a large trailer to earn money transporting products and people. For a while, it was also used as their house.



These parents were in a traffic accident that wrecked their motorbike and cart, leaving them with no way to earn an income to support their 9 children. Voice bought them a replacement.

Assisting people with thalassaemia to access life-saving treatment.  
*Saving lives of people in chronic crisis.*

**THALASSAEMIA** is a genetic blood disorder highly prevalent in regions historically affected by malaria.



**Cambodia has the highest rates of thalassaemia in the world.**

Global Burden of Disease Data 2021

In Cambodia, 1 in every 100 children is born with thalassaemia, requiring lifelong blood transfusions and treatment to survive.

**Voice runs the only thalassaemia assistance project in Cambodia.** Without Voice's support, many families could not afford travel to Phnom Penh for treatment, secure blood donors for transfusions, or access the iron chelation medicine needed to manage the effects of regular transfusions.

Without treatment, children with severe thalassaemia can die before the age of five.



Elected representatives of the Cambodian Thalassaemia Association.



On International Thalassaemia Day (8th May), Voice brought together the Cambodian thalassaemia community and established the Cambodian Thalassaemia Association.

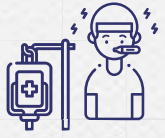
## VOICE BLOOD DONATION DRIVES



**476**

Voice volunteer blood donors successfully **DONATED BLOOD** for people with thalassaemia





In 2025, Voice assisted

95

THALASSAEMIA PATIENTS to access treatment when they couldn't.



In 2025, Voice provided



75

bottles of essential IRON CHELATION MEDICATION to thalassaemia patients

Iron chelation medicine is essential to counter regular blood transfusions - without it, iron builds up and organs gradually fail.

At AUD\$50 per bottle each month, it is unaffordable for many families.



## VOICE ASSISTED THALASSAEMIA BLOOD TRANSFUSIONS



690

lifesaving BLOOD TRANSFUSIONS would not have been possible without Voice's blood donors.





Our community

Our team



**Donate Now**

**Cambodia - VOICE Bank Account**  
Acc Name: VOICE CAMBODIA ORGANIZATION  
Acc Number: 000341700  
Bank Name: ABA Bank  
SWIFT Code: ABAKHPPXXX

**Australia - VOICE Bank Account**  
Account Name: Voice Inc  
BSB: 013-423  
Account Number: 1853-52247  
Financial Institution: ANZ

Every dollar makes a difference.  
Become a regular donor today.



[www.voice.org.au/donate](http://www.voice.org.au/donate)